

## **Fall 2025 Sabbatical Report**

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My project investigates patient care quality levels on performance in for-profit, nonprofit and government hospitals in the State of California. The purpose of this sabbatical was to review the theory and literature on the impact of product and service quality on organizational performance from other industries and in the health care industry.

I conducted the literature review as outlined in my plan. I completed the hypothesis development section of the paper based on theory and prior empirical studies. Data was collected from California's Office of Statewide Health Planning and Development (OSHPD) and analyzed to fine-tune the quality index and/or levels used in the paper. I also completed a draft of the research method and results. I will continue working on this project during the summer and get it ready to submit to a peer-reviewed journal in the fall.

I am grateful for the sabbatical that affords me an extended time to focus on my research. The knowledge and exposure to recent cost management research during the sabbatical have greatly benefited my teaching portfolio in managerial and cost accounting.